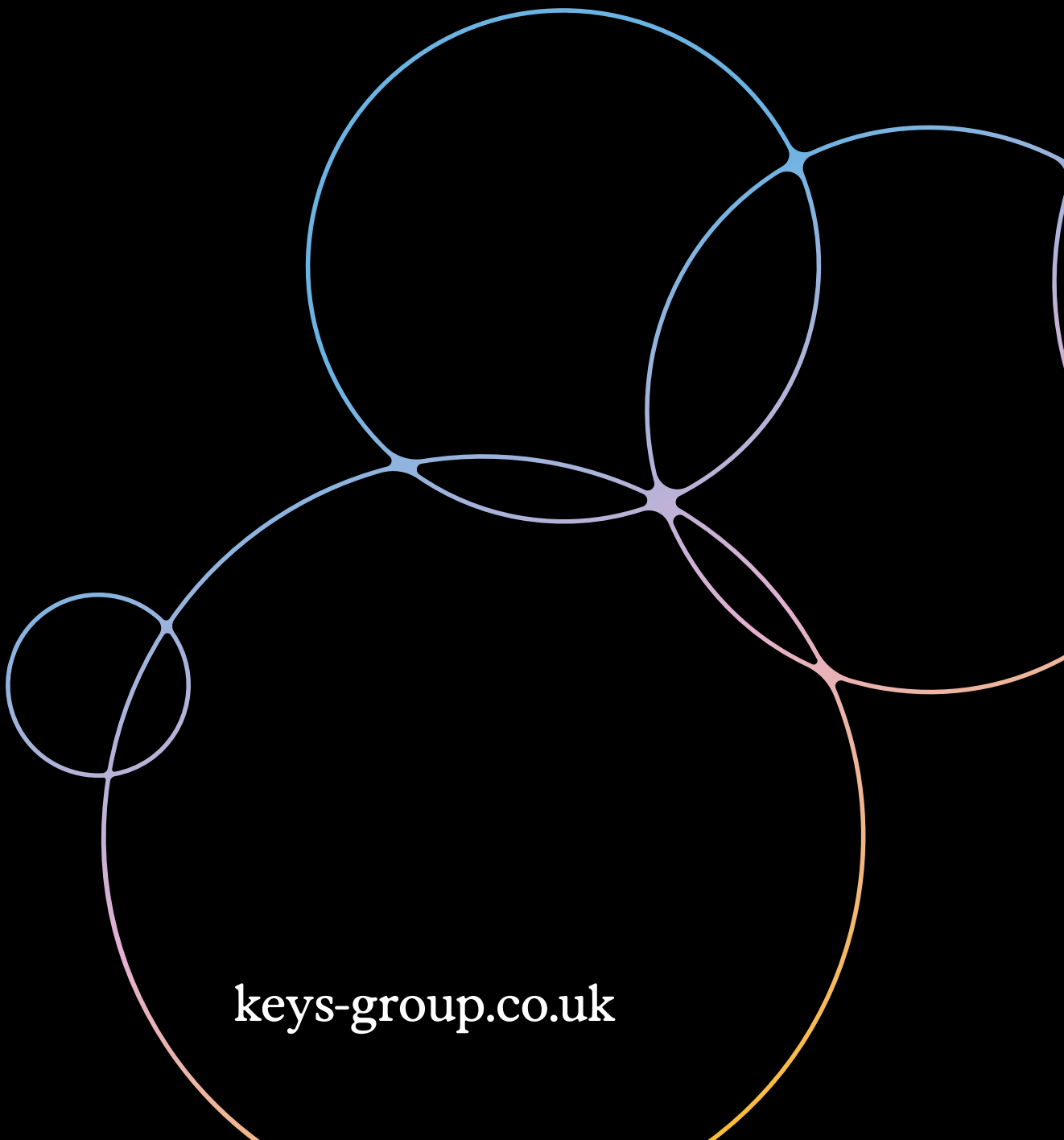


Keys

Learning Disability Services



keys-group.co.uk

Learning Disability Services and *Connected Support*

We are a specialist residential and supported living provider for people with learning disabilities and complex needs. Our focus is on supporting people to develop their independence, achieve their goals and live fulfilling lives.

By listening to each person, we take the time to understand what is important to them and what they would like to achieve. We then work closely with them, their family, circle of support and other professionals to identify goals and work together to achieve them.

We are focussed on the strengths, interests and dreams of everyone we support.

Keys **Connected Support** provides a national network of **Care, Education** and **Health** services for children, young people and adults, seamlessly connecting specialist schools, alternative learning solutions, children’s homes, adult residential, supported living and neurodevelopment services.

We start with the individual, connecting the right expertise and the right service to each person. There are no predetermined pathways. Sometimes this means support from one service, sometimes it means many services working together.

What matters is that our support is centred on the individual, building personalised, flexible and **Connected Support**.

Our Support

We provide positive, flexible care for individuals with learning disabilities and complex needs. Our expertise covers physical, cognitive, and sensory requirements, including dual diagnosis, early-onset dementia, and escalating behaviours. We deliver comprehensive, person-centred support tailored to daily life—managing personal care, household tasks, health needs, and financial budgeting. Working closely with each person, we ensure their voice is heard in every decision, utilising active support to maximize their involvement.

Our nurturing environment helps individuals build confidence, self-worth, and vital life skills. We offer targeted travel training for community independence, alongside positive behaviour management and independent advocacy. We believe in helping everyone reach their full potential and lead fulfilled lives. This includes supporting individuals to maintain health, explore new hobbies, access vocational training, develop social skills, and build strong links with friends, family, and the community.

Staff and Clinical Support Team

Our experienced and well trained therapeutic, residential and supported living staff are supported by our clinical team. This team consists of an Autism Advisor, Clinical Support Nurses, Communication Development Workers, Psychologists and Behavioural Advisors. Working alongside our staff teams, the clinical team support people at times of extreme challenge or crisis.

Staff work collaboratively with our clinical team to develop and review support plans and introduce proactive strategies. Our staff can also access Consultancy Psychiatry and Psychology support as required. All therapeutic input is integrated into daily strategies or functional measured goals in line with the individual’s aspirations.

Person Centred Planning

Our staff support each person to create a person-centred plan that tells us how they want to live their life now and in the future. Through a range of communication tools, we ensure that each person is closely involved in the development of their own plan. Their plan is based on their individual profile, which is unique to them.

Their plan focuses on what is important to them or what they value in their life. This can be quite simple like their pet, a hot drink in the evening or their love of music, film etc. Each person discusses their likes and interests, with their Key Worker. These could also include starting a college course, having a job, wanting to cook or just having the confidence to go to the shops. When we have established what is important to the individual, we can build from there to explore their aspirations and goals.

Some examples of how we have supported people include:

- + Working towards independence with personal care tasks
- + Skills building to manage money
- + Travel training to gain confidence and independence
- + Learning to stay healthy and exercising
- + Support with medication and health appointments
- + Discovering new hobbies, getting out and having fun!
- + Accessing vocational training and work experience
- + Managing correspondence and bills
- + Building social skills and expanding social circles



To find out more visit: www.keys-group.co.uk



Keys Care

Children's residential homes and adult residential and supported living services for people with Mental Health needs, Learning Disabilities, Autism, and Acquired Brain Injuries.



Keys Education

A national network of schools and alternative learning provision, including Keys Inclusion Pathways that take education beyond the classroom, designed for young people who cannot access traditional or specialist schools.



Keys Health

Expert clinical, therapeutic and speech and language services to help children, young people and adults with neurodevelopmental needs, including ADHD and autism.

To find out more or to send a referral:

 Website: www.keys-group.co.uk

 Email: adult.referrals@keys-group.co.uk

 Telephone: **0121 728 7800**

