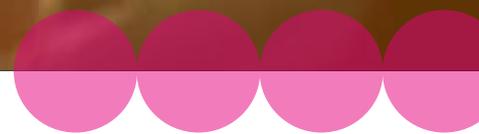




Residential



Providing a nurturing, safe and positive environment for every child



Keys Group provide innovative care and education services to children and young people who have complex needs, emotional and behavioural difficulties or who display challenging behaviour. We try and make every day extraordinary for the children we care for and support, because we believe in every single one of them.

We also believe that every young person we look after has the potential to achieve great

things, so by working closely with the children to provide a stable, safe and happy environment for them, we are able to nurture their development, enrich their lives and help them to fulfil their potential.

By working closely with Local Authorities and professional bodies we provide a “joined up” approach to the children and young people we work with. This enables everyone to have the right support in place, which in turn makes a real difference to their lives.

We believe that every young person we look after has the potential to achieve great things





“Any young person would be privileged to live in this home. The care provided to my child and to us as parents has been exceptional. Parent, Topsgate”

Not just places to live

Our residential services are “homes” for our children, not just places to live. Every child or young person we look after deserves to have the very best care and support regardless of their disability or difficulty. We aim high and strive to reach every child’s potential to grow and develop socially, emotionally and educationally.

Decorated to a high standard and tastefully furnished, there is a real sense of comfort, security and positivity within every one of our services as we strive to nurture every individual, promote their self-esteem and

praise their achievements. We work tirelessly to make a real difference to the life of every child living in our homes, by creating positive experiences every day and supporting children to make positive steps, no matter how big or small.

Keys Group has a reputation for providing bespoke, child-centred, high quality support packages for children with complex needs that provide excellent value - as such it means we are a trusted provider for many Local Authorities looking for the best service for their young people.

Each service has its own specialism and has a dynamic, forward thinking approach to supporting children and young people with issues such as:

- Attachment difficulties and developmental trauma
- Sexual exploitation (CSE)
- Criminal exploitation (CCE)
- Problematic sexual behaviour
- Substance misuse
- Offending behaviour
- Self Injurious behaviour
- Challenging behaviour
- Social and Communication difficulties and Autism
- Complex health needs
- Learning difficulties and disabilities

We also offer respite and short breaks and have a number of specialist homes for young people who have learning disabilities, complex health needs and Autism.





Our residential services are 'homes' for our children, not just places to live.



Our homes

Our homes can support young people requiring single occupancy as well as dual placements and multi bed homes ranging in size from 3 to 8 placements. We have both single and mixed gender homes across England and Wales. We also offer short term emergency placements in our Crisis Intervention/Activity homes where high staffing ratios and adventurous activities are an integral part of the package. Our staff teams work flexibly to meet the needs of every child placed with us.

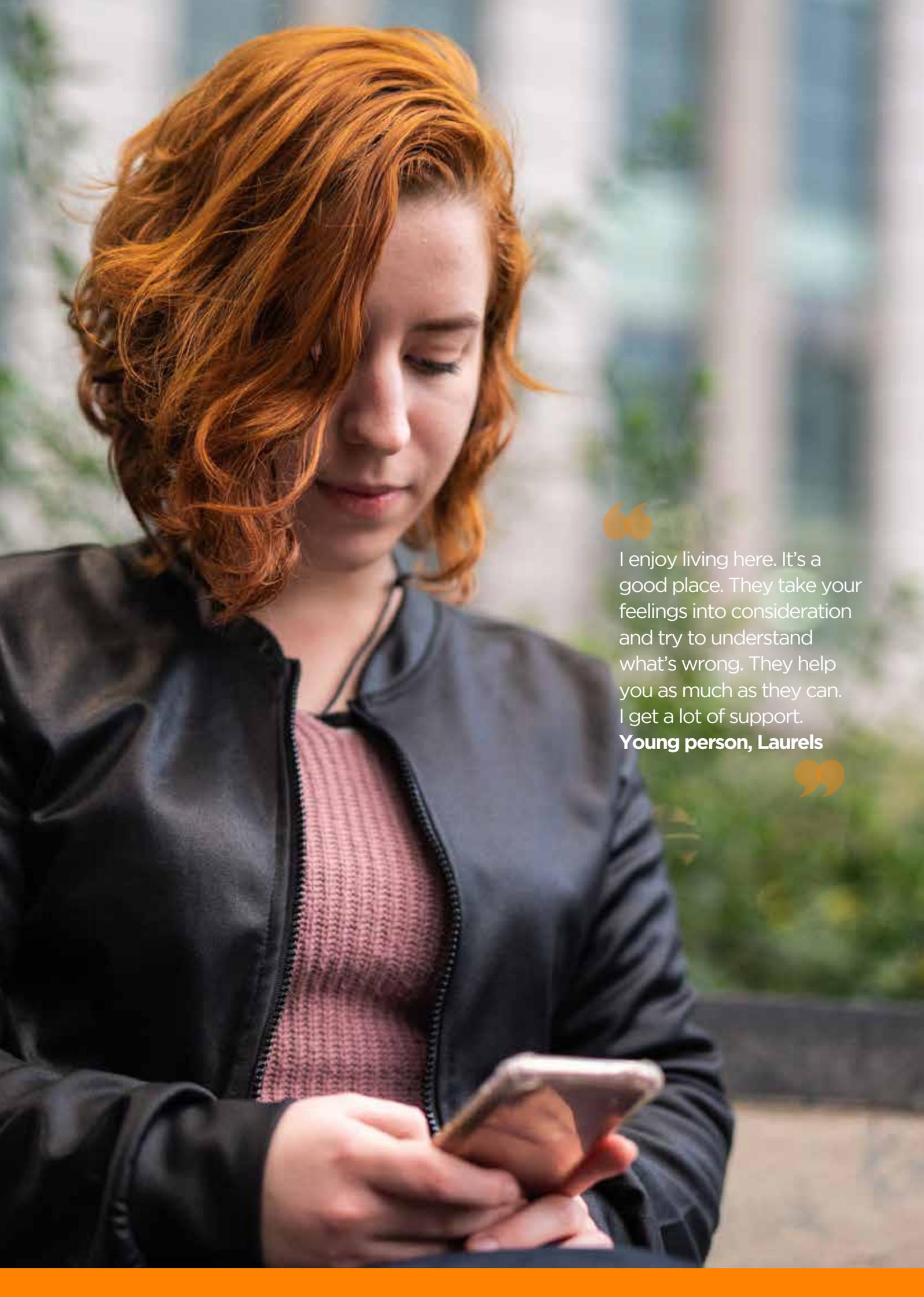
All our homes have input from our Clinical Team and Specialist Support Team who provide bespoke training and support in relation to positive behaviour management. The team are experienced and trained in areas such as CSE, CCE, missing from care, problematic sexual behaviour, self injurious behaviour, substance misuse, and police liaison.



I have been impressed with all staff members who I have communicated with regarding my young person. There is regular communication and sharing of safeguarding. My young person really has been put first at all times and all staff have been so proactive in trying to engage him and keep him safe.

Social Worker, Red Oaks





I enjoy living here. It's a good place. They take your feelings into consideration and try to understand what's wrong. They help you as much as they can. I get a lot of support.

Young person, Laurels





The manager is inspirational and leads by example. The manager is supported by an experienced deputy manager, who assists her in the running of the home. The leadership team has established a culture of positivity. Managers have excellent oversight of the home and the exceptional progress that the children continue to make. **OFSTED, High Trees**



Our approach

The Keys approach to nurturing and developing children and young people is to;

- Provide a high level of care and a daily routine that creates structure to the day and promotes a sense of purpose
- Provide care that meets a child's functional age as well as their chronological age
- Provide compensatory experiences for children that have missed out on so much
- Support children and young people to be more resilient and develop coping strategies to manage problems and difficulties as and when they arise
- Create a perfect balance between care and control – enabling the child/young person to develop their independence within a safe environment, where risks are managed effectively
- Offer 1-1 direct work where children/young people are supported to come to terms with their previous experiences
- Agree clear and realistic goals with the child/young person to create a sense of direction, encourage them to act in a positive manner and feel a sense of fulfilment and achievement
- Channel the young person's energies into positive activity and outcomes

PICI

PICI (Psychologically Informed Care Planning and Intervention) is an innovative and forward thinking approach which means that the care of every child is individually, psychologically informed and therapeutically minded. Keys Group use PICI to provide a structured approach to achieving evidence based outcomes for young people which focus on supporting them to make significant and sustained progress in their health, education and emotional well being.

PICI has two components:

- A psychologically informed care pathway with assessments and outcome measurement
- A model of care with a comprehensive training programme that underpins the approach (Safe and Sound model)



The young person lives in a home that is safe, homely and provides him with space to grow and develop. Staff have paid attention to detail in respect of furnishings and design, which means that the young person has personalised space that he is proud of and that very much reflects his individuality.

OFSTED, Brooksmoot.







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**Inspiring and supporting young people to live
happy, healthy and successful lives.**

www.keys-group.co.uk



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